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JETstream: Library Newsletter

Library

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JETstream

Newsletter of the James E. Tobin Library

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Message from the Editor

The arrival of spring generally brings to mind thoughts and images of new beginnings, optimism and a sense of resilience after a long winter's season. This current issue of JETstream seems to reflect similar sentiments. Although the JET Library continued to seamlessly provide its services cited to be able to work more to the Molloy Community throughout the pandemic, being able to interact and engage with our students in person has been beyond compare!

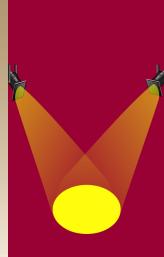
One of our most exciting new ventures has been the introduction of the Learning Commons into the JET Library as part of a pilot program. As explained by Courtney Dalfanso, Writing Center Director, "the Learning Commons is for those to know about in this issue. who want to work on their studies in a space where peer and professional tutors standby ready to help. Students will be immersed in an

open learning area within the JET Library and afforded access to materials, professionals, information, and peers in a space that enhances their academic experience at the college." The JET Library's Head of Reference, Nikki Palumbo adds, "We are very exclosely with our colleagues to offer integrated tutoring, research, and writing help in one convenient location."

On another note, although we had to bid farewell to two of our amazing staff members, Ellen King and Joyce Vaaler, as they embarked on their respective journeys as new retirees, we are so pleased to welcome several new members to the JET team who you will get

Wishing you all a successful Finals Week and a safe, restful and enjoyable summer!

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Wenhui Chen

SPOTLIGHT on a Librarian - Wenhui Chen

Wenhui (Wenny) Chen is the Reference Librarian at our Suffolk Center Library located in Farmingdale. Having worked in the library field most of her life, Wenhui began her library career as a library assistant and eventually the Head of Access Services at the American Cultural Center Library in Taipei, Taiwan.

Wenhui has received both her Masters Certificate in Healthcare Management and her M.B.A. from Molloy College as well as an M.L.I.S. from St. John's University.

"so grateful for the opportunity to have known so many dedicated faculty and wonderful staff members"

Additionally, Wenhui has earned Copyright Management Certification and a CHIS (Consumer Health Information Specialization) level-2 certification. During her years at Molloy, Wenhui has been involved in various areas including budgeting, periodicals, circulation, interlibrary loan, and reserve services. She has also taught faculty workshops related to copyright, interlibrary loan and reserve services. After transferring from the Rockville Centre campus to the Suffolk location in Fall 2018, Wenhui has served as a library liaison to Molloy's faculty members, employees and students, while also advocating for additional services essential to meeting their needs.

For personal enjoyment, Wenhui enjoys cycling, visiting museums and doing home improvement projects. She also likes to watch informative television news and commentary programs so she can stay well informed during these unprecedented times. Wenhui expresses that over the years, the Molloy Community has been like a second home to her. She is so grateful for the opportunity to have known so many dedicated faculty and wonderful staff members. She credits more than a few of these people having played key roles in her professional growth, while also developing wonderful relationships.

Please read more about Wenhui and how she made a difference during the Covid-19 crisis on page 5.

Nancy Anzalone, Administrative Coordinator

Did you know?

CARES Funded Resources

-Tabitha Ochtera, Associate Librarian, Head of Electronic and Digital Services

During the 2020-2021 academic year, the library received CARES funding to support remote learning with particular attention to inperson classes and labs that could be difficult to replicate in a remote environment. Several eResources were acquired to support information literacy and the Nursing, BCES, Criminal Justice, Paralegal, Business, and Ed.D. programs. This library has been able to continue a subscription for the ones listed below.



<u>Access Medicine</u> and <u>Case Files Collection</u> are geared towards the Graduate and DNP Nursing. Access Medicine includes ebooks, case studies, downloadable images, narrated procedures, and exam videos. Case Files Collection includes over 1,200 true to life case files to assist with the PANCE and PANRE exams.

<u>Westlaw Campus Research</u> supports the Criminal Justice, Paralegal, Business, and Ed.D. programs. It covers the same legal content as Nexis Uni and includes KeyCite Flags for cases, Company Investigator, as well as an easy-to-use search box. An extra bonus? Check the bottom of the screen and find the 1-800 number; it is available 24/7 for you to connect directly with a Westlaw Research Law Librarian!

Visit <u>A-Z Databases</u> to learn more about these resources or others, as well as seeing the library's current Trial or New databases.



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JET Essentials - Staying up to date with Library Services

- Tabitha Ochtera, Associate Librarian, Head of Electronic and Digital Services

The JET Librarians and Staff are hard at work to support you and your research. To stay up to date on any changes to services, hours, or resources visit Library Services Spring 2021.

New and Updated Resources - Bloom's Literature is a great resource to find out more about a contemporary literature. It includes full-text articles and essays, videos, and images. In addition to searching, you can also browse by Author, Work, Character, literary movements

or themes, and read full-text poems. Need help writing your paper? Use the **Student Tools** to learn about citing, avoiding plagiarism, and writing your paper.

Bloom's Literature Q ım Tools Search Op The Lives of Literature Collection in the newest

addition to JSTOR. This new collection includes 107 full-text journals covering medieval, modern, Victorian, Edwardian, and gothic authors and works. No extra steps are needed, simply search JSTOR like you always do in order to view the new material. To learn more about the collection specifics, visit the Lives of Literature Collection webpage.

After an extended trial period, <u>Social Explorer</u> has officially been added to the library resources. Use Social Explorer to visualize and interact with data, create maps, charts, and reports as you explore built-in data indicators related to demography, economy, health, politics, environment, and crime. New additions include the Teach and Learn module and Geodata, both of which are currently in Beta. Reminder, it is best to create an individual account for easier off-campus access and the ability to save your maps and reports.

Searching and coming across an error message? Trying to login to a database and it's not working? Having issues navigating a database or a website? The quickest way for a librarian to assist you is to hop into a Zoom meeting and share your screen! That way, we can see what you're seeing.

Researching from Home is a Breeze with Web Browser Extensions—Did you know that when you're on campus, you are automatically connected to library resources even if you aren't using a computer in the library? It's true! Even when you're searching Google Scholar. This can sometimes make researching from home a little more challenging. Visit the Web Browser & Extensions LibGuide to learn more about suggested extensions, view tutorial videos on each, and quickly get full-text PDFs. Happy Researching!

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JET Essentials - Staying up to date with Library Services (cont.)

- Tabitha Ochtera, Associate Librarian, Head of Electronic and Digital Services

<u>Academic Writer</u> has been updated to APA 7th edition and is now available as Academic Writer 2.0. An APA resource, Academic Writer can be used as a citation manager, to learn APA style, write professional or student papers, and collaborate. To see the changes, visit Academic Writer and find the "Check out <u>what's new!</u>" link or visit the <u>Academic Writer</u> LibGuide.

MLA 9th Edition has arrived

The only constant in life is change. MLA 9th edition was released in April 2021. There are several copies of the handbook in the reference collection. The library is also providing access through MLA Handbook Plus. For more information visit the MLA Style Center.

LIVING OUT THE MISSION





Bruce Koehler, Cataloging & Acquisitions Coordinator, ran a remote 5K Integrated "Run for Refugees", a fundraiser for refugees and immigrants.



Donna Headley, Library Assistant, crocheted beautiful warm blankets, baby hats and clothing for those in need with the Church of God of Prophecy in Hempstead.



Wenhui Chen, Reference Librarian, volunteered to collect PPE for frontline workers & teamed up with healthcare professionals in compiling a COVID-19 emergency response template to share with healthcare institutions. The goal of this template is to provide guidance in pre-pandemic planning as well as strategic response to future public health crises.



Nancy Anzalone, Administrative Coordinator, volunteered with Victorian Nursing Home in North Carolina to become pen-pals, exchanging letters and small handmade crafts with a couple of residents who were unable to have visitors during the lockdown.

Did you know??

You might have noticed some changes to the JETfind online catalog's look this fall, but those visible differences are only part of the story. They are the result of a major system upgrade undertaken to provide a more unified and streamlined approach to research for library users, increase efficiency for librarians and staff, and deliver overall cost-effectiveness. Beginning back in January, a project team made up of librarians and staff from various service areas across the library embarked on a complex system migration project and implemented Alma, a state-of-the-art, cloud-based library services platform. At the same time, the discovery system that had been in use for several years was replaced with Primo VE, a discovery system designed for compatibility with Alma.

The project follows several years of exploration of next-gen library system platforms with an eye on long-term strategic planning for collections and services. Adoption of a more sophisticated online library system became a top priority following the sudden need to transition to online instruction and remote work that resulted with the emergence of the COVID-19 pandemic.

The project began with several months of extensive training for librarians and

staff. Training sessions covered the configuration and management of Alma and Primo VE, providing a foundation for librarians and coordinators to develop policies and workflows. Library staff also learned new procedures for buying materials and cataloging them for optimal discoverability, lending materials to library users and ensuring seamless access to journal articles, eBooks, streaming videos, open access materials, and more. After going live with the new system in July, librarians and staff have been adapting procedures and policies while enhancing communication and services for patrons.

Looking ahead, the implementation of Alma/Promo VE offers opportunities to explore future pathways for placing the JET Library at the center of research and knowledge management for Molloy College. Alma is designed for collaboration and integration with various essential campus services. We are excited to learn what patrons think of Alma and how they're using its advanced functionality.

- Tim Hasin, Associate Librarian/Head of Technical Services

Exciting News!

The JET Library is excited to announce that we have been accepted into the **OpenStax OER institutional partner network**. Open Educational Resources (OER) are high quality teaching and learning materials provided for free and with permission to mix and edit at will. **OpenStax** is from Rice University. As one of the leaders in OER our partnership will ensure that Molloy's fledgling OER program continues to grow on a strong footing. As part of the program, librarians from the JET Library meet with OpenStax weekly, have monthly projects to complete, and meet monthly with others in the program. As a partner institution, we also have exclusive access to some of OpenStax new resources, such as **OpenStax Tutor**. Over the summer OpenStax donated physical copies of many of their materials, allowing students to view the same material tangibly they can virtually. To find out more about OER at Molloy , check out the **Open Educational Resources LibGuide**.

- Susan Bloom, Associate Librarian, Head of Instructional Services





Reference Services

Reference librarians are available to assist you at the James E. Tobin Library Monday through Thursday from 8am-10pm, on Fridays 8am-8pm, Saturdays 10am-6pm, and Sundays 12 noon-8pm. Full reference services are available both in-person and virtually via

Chat. Zoom help sessions are available by request. A librarian is available in the Information Commons from 11am-5pm, Monday-Thursday. Reference services are also available at the Suffolk (Farmingdale) Campus Monday through Friday from 9 am-5 pm.

*For most up to date hours, please visit <u>LibCal</u> on the JET Library's homepage.

- Nikki Palumbo, Associate Librarian, Head of Reference

Please join us in welcoming the newest members of the JET Library staff: Marianna Czeisel, David Bitet,

and Richard Wolffe, Jr.



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Marianna joined the Technical Services team as a Library Technician in June 2021 and became Electronic Resources Librarian in November. She holds master's degrees in library science and music, and came to us with extensive professional library experience following stints at Baruch College, The Children's Orchestra Society, and New York Institute of Technology. In addition to her library experience, Marianna also brings more than a decade of experience as a musician and a music instructor. Although she never attended Molloy, she was no stranger to

Molloy's campus, having performed at the

Madison Theater in the past.

Dave was a Library Assistant on the Patron Services team from October 2021 to January 2022, when he took over for Marianna in Technical Services. Before coming to Molloy, he spent 26 years in the library at the New York Institute of Technology as a Circulation Desk Clerk and Cataloger. He has a master's degree in library science. His experience runs the gamut from the technical intricacies of cataloging and classification systems to the nuances of providing customer service in an academic environment.

The newest member of the library staff, Ricky joined the Patron Services team as a Library Assistant in January 2022. He has experience





Richard "Ricky" Wolffe

working as a Circulation Clerk at Brentwood Public Library, Five Town College, and at Stony Brook University when he was a student there. More recently, he has been teaching English to Speakers of Other Languages in countries around the world, including Sweden, Russia, Turkey, Tunisia, and Peru. He speaks Russian, German, and Swedish, and, like Marianna, is a musician. He is an active member of the Ronkonkoma Rotary Club. He is currently pursuing a master's degree in Library Science at Queens College and is teaching himself Spanish and American Sign Language.

We are excited to have these knowledgeable, highly skilled, creative and helpful people as a part of our team. Welcome Marianna, Dave, and Ricky!

 Tim Hasin, Associate Librarian, Head of Technical Services; David Nochimson, Access Services Librarian

Congratulations!

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the hospitable face of the James E. Tobin Library for two decades, welcoming students, professors, staff, and all other visitors to the library from the Circula-

tion Desk as they enter. Always friendly, always helpful, Ellen takes care of everyone, whether they're borrowing books, using the computers and printers, or seeking out a quiet place to study. Ellen has seen it all, from the days of the card catalog to a fully online library system. Through her demeanor and dedication, she has established a high standard indeed for Patron Services, one that we will all follow for years to come.

Ellen holds an M.A. from Hofstra University and prior to coming to Molloy, she was an elementary school teacher. Before assuming her role as a Library Assistant in 2001, Ellen's career actually began with two years in the college's Nursing Department. Ellen and her husband John have three children and four grandchildren: Griffin, William, Ryan and Reid. Their daughter Kristin and their son Kevin graduated from Molloy's M.B.A. program. In her spare time, Ellen enjoys crocheting, reading and spending time with her family. Enjoy your retirement Ellen. We miss you already! she has spent most of her time at the Library she has spent most of her time at the Library behind the scenes, her contributions have ensured that our students and faculty can alway find the books and other resources they need when they need them. Over the years, Joyce has seen dramatic changes to cataloging tech nologies and standards, including the replacement of the card catalog with an electronic integrated library system. Joyce has been consist ently thorough, thoughtful, steadfast and patient, traits that lend themselves well to the work she has accomplished each day for more than 30 years, Joyce, having been blessed with the scenes, her contributions have ensured that our students and faculty can alway find the books and other resources they need when they need them. Over the years, Joyce has seen dramatic changes to cataloging tech nologies and standards, including the replacement of the card catalog with an electronic integration.



Joyce Vaaler has been a member of the James E. Tobin Library Technical Services team for more than 30 years. Known for her quiet, but friendly personality, Joyce has provided ex-

ceptional service to the Molloy community through her work with both the Technical Services and Patron Services teams. Joyce began her career in the library working at the Circulation Desk in September of 1984, but after six months she took a position in technical services and worked there until her retirement. Joyce's job has been to catalog new books and other materials in the library's online catalog, work on catalog maintenance projects, and provide assistance at the Patron Services Desk. Though she has spent most of her time at the Library behind the scenes, her contributions have ensured that our students and faculty can always when they need them. Over the years, Joyce has seen dramatic changes to cataloging technologies and standards, including the replacement of the card catalog with an electronic integrated library system. Joyce has been consistently thorough, thoughtful, steadfast and patient, traits that lend themselves well to the work she has accomplished each day for more than 30 years. Joyce, having been blessed with six grandchildren, looks forward to spending more time with her family. Congratulations Joyce. You will be missed!

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New items added to the JET Collection



Please feel free to "browse" the shelf for some of the new items we recently added to our collection or check out this **complete list of books** in subject areas including Art, Art Therapy, Business, Communication Sciences & Disorders, Diversity & Social Justice, Earth & Environmental Sciences, Education, History, Literature, Medicine and Sciences, Music & Music Therapy, Psychology, Sociology, Theology & Religious Studies. *Note, in order to access ebooks, you will need to provide your Canvas user login and password.

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The James E. Tobin Annual Staff Art Exhibition

- Donna Headley, Library Assistant



Once a year the James E. Tobin Library presents its library staff art exhibition. The exhibition showcases the abilities of library staff as artists. Their artistic prowess is shown through their interpretation of a set theme each year. The 2021 theme was "Looking towards the future with Joy". Through their artistry and the use of various mediums, the library staff artists invited viewers to participate joyfully in its online exhibition

in looking towards the future. Although the pieces are no longer displayed outside the library, you may continue to view them virtually <u>here</u>.

OTHER EVENTS AT THE JET LIBRARY

In celebration of National Poetry Month, the JET Library held a poetry contest incorporating the theme of climate change. This year's group of talented students included Kaitlyn Roman, Juliana Groder, Niki Evans, Aleksa Bydemir and Helen Daly. Congratulations to all of you on a job well done!

The JET Library recently hosted a Game Night where students were able to briefly unwind from finals stress with some board games and refreshments. This lively group enjoyed a competitive game of Jenga. Wishing you all the best of luck on your finals!





In Memory Of Sean Williams



The Molloy Community mourns the loss of Sean Williams.

Sean joined the JET Library in September 2016 as a Library Technician based in the Information Commons in the Public Square. In his role, Sean assisted patrons with finding information, using citation managers and reserving the study rooms. In addition, he also managed all of the library's social media accounts. His outgoing, helpful and warm personality was greatly appreciated by all members of the Molloy Community.

Although you may have not known Sean personally, you may have seen him walking throughout campus, always with a bright smile.

Sean will be greatly missed by all.



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The James E. Tobin Library

Director: Judy Drescher

ASK A LIBRARIAN

We are always happy to help you In Person: Library 2nd floor of Kellenberg Hall

Reference Desks

Email: molloylibrarian@gmail.com

Phone a Librarian: (516) 323-3910 Text a Librarian: (516) 714-4486 Instant Message: click on Ask Us! James E. Tobin Library
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• Research help Ask Us!



JETstream Editor - Nancy Anzalone

JETstream Proofreader—Theresa Rienzo

THE JET PHOTO ALBUM





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