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## Talk Back: Summon / 360 Q&A

Judith L. Brink Drescher

*Molloy University*, [jdrescher@molloy.edu](mailto:jdrescher@molloy.edu)

Alisha Quagliana

*University of Texas at Austin*

Angela Sidman

*Yale University*

Brent Cook

Yuval Kiselstein

*See next page for additional authors*

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**Authors**

Judith L. Brink Drescher, Alisha Quagliana, Angela Sidman, Brent Cook, Yuval Kiselstein, and Amy Pemble

# Talk Back: Summon / 360 Q&A

Judy Drescher ▪ Alisha Quagliana ▪ Angela Sidman  
Brent Cook ▪ Yuval Kiselstein ▪ Amy Pemble



Librarians are concerned that they are unable to trace traffic from discovery to fulfillment. Example: IEDL data cannot be captured via OBI; unable to track access problems related to iframes etc.

How does Ex Libris plan to address these gaps? It makes our job tougher to justify resources when usage appears to be going down; we need to be able to prove otherwise.

**Analytics**

Has there been any thought given to adding browse searching in Summon similar to an OPAC? There is a market for browse searching in Summon, especially for sites without an OPAC.

SOA customers rely on Summon exclusively for discovery and no longer maintain a legacy OPAC. This is particularly problematic when seeking a particular resource, but even a title phrase search in Summon pulls up more results than patrons expect.

**Summon Over Alma**

Can you explain your reasoning behind allowing resources to have only one content type definition?

Example: government documents can be journal articles, magazine articles, books, etc., but in Summon, if items have a content type of government document they can't be anything else.

**Summon Content/Index**

Are there plans to more fully integrate the E-Journal Portal functionality into the Summon interface?

Examples: Title level holdings, database collection at results level, improved keyword searching for journal titles (title contains, title exact, title begins with etc)

**Summon Content/Index**

Please address the relationship between 360 Link and iframes:

Describe some of the technical difficulties encountered using iframes with 360 Link, and how they might be remedied.

Do you have any user studies/documentation around the different 360 Link implementations and/or recommendations for best practices in order for customers to minimize problems?

**360 Core/Link**



# Questions / Discussion from the floor

Judy Drescher, Molloy College, [jdrescher@molloy.edu](mailto:jdrescher@molloy.edu)  
Alisha Quagliana, U of TX at Austin [a.quagliana@austin.utexas.edu](mailto:a.quagliana@austin.utexas.edu)  
Angela Sidman, Yale University, [angela.sidman@yale.edu](mailto:angela.sidman@yale.edu)  
Brent Cook, Ex Libris, [brent.cook@exlibrisgroup.com](mailto:brent.cook@exlibrisgroup.com)  
Yuval Kiselstein, Ex Libris, [yuval.kiselstein@exlibrisgroup.com](mailto:yuval.kiselstein@exlibrisgroup.com)  
Amy Pemble, Ex Libris, [amy.pemble@exlibrisgroup.com](mailto:amy.pemble@exlibrisgroup.com)